



MAGNETRON S.A.S.

WARRANTY CERTIFICATE No. XXXXXXXX

Customer:

Equipment S/N: XXXXXX

Reference: XXXXXXXXXXXXXXXX

Date: YY/MM/DD

INDUSTRIAS ELECTROMECANICAS MAGNETRON S.A.S. warrants this MAGNETRON equipment in accordance with the terms and conditions set forth below:

I.WARRANTY PERIOD

MAGNETRON S.A.S. warrants that, if any part of the equipment fails to perform due to a defect in materials or workmanship within xx months from the date of delivery at the location agreed upon during the negotiation, it shall be repaired or replaced, at the option of MAGNETRON S.A.S., free of charge to Purchaser for parts and/or labor.

If unauthorized structural changes or (attempted) unauthorized repairs have been made to the equipment, and MAGNETRON S.A.S has not requested these changes or repairs, it will be cause for MAGNETRON S.A.S to terminate the warranty on the date these unauthorized structural changes or (attempted) unauthorized repairs were made, regardless of the period mentioned above.

If damage has occurred to devices that were not modified or (attempted) repaired at MAGNETRON's request, the costs incurred to repair the damage, regardless of whether structural changes or repairs were the cause of this damage, are not covered by this Warranty. MAGNETRON S.A.S will inform the warranty claimant of these costs in advance. The repair will be carried out based on the consent of the warranty claimant to cover these costs.

MAGNETRON S.A.S reserves the right to have the services specified in this Warranty performed by authorized MAGNETRON partners.

II.WARRANTY ELEGIBILITY

The person who are eligible to raise claims under this MAGNETRON Warranty are only (i) buyers that have purchased the products themselves and have put them into operation for the first time (herein "Initial Operator") and (ii) buyers that have acquired the products legitimately and with no modifications from the Initial Operator or the Initial Operator's legal successor(s). The person eligible under this MAGNETRON Warranty are herein referred to as "warranty claimant". Other people are not authorized to assert claims against MAGNETRON S.A.S under this MAGNETRON Warranty unless authorized by the warranty claimant. Assigning and/or transferring these rights to persons other than a warranty claimant is not permitted.

III.CONDITIONS, COVERAGE AND EXCLUSIONS

3.1.The Customer must be able to provide proof of purchase (invoice) in order to qualify for warranty service or if it is necessary the evidence of or transferring these rights

3.2.The Buyer must return the defective equipment to the place and/or location where it was delivered by MAGNETRON S.A.S as agreed upon during the negotiation.

3.3.This Factory Warranty covers the costs of defects in workmanship and materials during the warranty period, MAGNETRON S.A.S at its own discretion determines if repair or replace the defective part(s) or the device according to the specific technical analysis.

3.4.MAGNETRON S.A.S may through remote diagnosis or inspection, establish the existence of such a defect covered by this Warranty.

3.5.The MAGNETRON Warranty will operate only on the original place of delivery where the ambient conditions were input variables for the design. If a movement is required, that movement shall be authorized by written communication and MAGNETRON S.A.S at its sole discretion may determine whether the warranty period continues or the warranty is terminated.



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3.6. The MAGNETRON Factory Warranty will not cover unauthorized repairs or unauthorized changes.

3.7. MAGNETRON S.A.S shall not be liable for any disassembly or assembly costs.

3.8. The warranty does not cover the reparation of failures caused by: improper use, negligence, accidents, modifications, unauthorized attachments, disasters, operation outside the specified operating environment or more beyond the limits of the product's duty cycle, poor customer maintenance, use of out-of-specification media, failures caused by technical services to the product performed by unauthorized technicians, or failures caused by a product, including supplies or spare parts that are not authentic and of similar characteristics as the original design.

Also, the warranty does not include damages for reasons beyond our control, such as:

3.8.1. Improper use, handling or installation by the Buyer or users:

- Defective or incorrect electrical installation (commissioning).
- Supply voltage different from that indicated on the nameplate.
- Load other than the indicated on the nameplate.
- No appropriate protections (fuses, breakers and others) to the capacity of the transformer.
- Damage to the exterior or interior by mishandling during transportation or installation.
- Presence of currents DC Bias outside the standard of the IEEE-1547-2 0.5% of the nominal current.
- Presence of harmonics between line and ground over 50 level.

3.8.2. Failure by the Purchaser or user to comply with the following legal regulations:

- Regulations regarding construction of electrical networks or installations.
- Regulations regarding installation and use of electrical power.

3.8.3. Accident, product modification, acts of God or force majeure:

- Damage caused by power voltage or frequency surges at the location where it was installed.
- Loss or damage caused by electrical discharge, fire or flood.

3.8.4. Any alteration or change in name plate or serial number.

3.8.5. Any attempt to repair the equipment by anyone not authorized by MAGNETRON S.A.S. and/or evidence of tampering with the security seal.

3.8.6. When the warranty claimant does not promptly notify MAGNETRON S.A.S of a device fault or defect as soon as an indication of such a fault or defect occurs.

3.8.7. Cosmetic or finish defects which don't affect the correct performance of the transformers.

3.8.8. When unauthorized repairs have been performed by unauthorized third parties and the security seal has been violated.

To determine the validity of the MAGNETRON Factory Warranty, MAGNETRON S.A.S reserves the right to request documented proof of true records of proper commissioning and preventative maintenance before servicing. Also, the claimant should provide true records showing that the devices have been operated in compliance with their specifications and the events report at least with 30 days before occurrence of the claim. If a copy of each protocol of the commissioning or preventive maintenance from the start of the Factory Warranty period is not provided to MAGNETRON upon request, then the Factory Warranty is void.



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3.9. The warranty service obligation of MAGNETRON S.A.S. is subject to the following:

- Notice of the claim must be given within the established warranty period.
- The Purchaser must allow the opportunity and time required to perform any necessary repair work.

3.10. Warranty is developed to strengthen the reliability of the equipment performance; the coverage is limited under the following specific conditions:

- Electrical and oil Test, Commissioning, energization and maintenance by a trained person or company is properly performed in the equipment according to the published MAGNETRON GUIDES especially in numerals 12,13,14 and 15 (visit web site: <http://www.magnetron.com.co>) including, without limitation, regulations, and intervals required.
- Events reports: if any failure occurs, the client shall share with MAGNETRON the event report with a time period of minimum 30 days before the occurrence of the failure. If MAGNETRON requires the events report in a specific format or file it shall be supplied by the claimant promptly.
- The Routine of dissolved gases analysis and physicochemical tests shall be supplied as is described in the published MAGNETRON GUIDES (visit web site: <http://www.magnetron.com.co>).
- The events associated to temperature are conditioned to the revision of ambient temperature in situ against the parameters of the design.
- If any event requires diagnosis, it shall be performed by MAGNETRON technical team or its authorized partners. If this condition is violated and the diagnosis is performed by an unauthorized third party, the clients must provide all technical information regarding the diagnosis and MAGNETRON at its own discretion can accept or reject it, denying the warranty.

3.11. The warranty scope covers:

- Windings.
- Core.
- Internal connections.
- Tank integrity, painting is not included.
- Control and protection accessories.
- When devices are installed in a Colombia (Primary Support Country), the MAGNETRON Warranty includes replacement parts, repair labor costs, transportation costs and inspection as well as travel, accommodations, and expenses for MAGNETRON service personnel on-site repairs. If the installation site is not in Colombia (Primary Support Country), the warranty claimant shall bear costs, including, but not limited to packaging, transportation, export certifications, inspections, taxes, and customs duties costs for replacement and return parts, as well as the travel, accommodations, and expenses of MAGNETRON' service personnel for on-site repairs which shall be paid by the client in advance.
- If components are replaced under this MAGNETRON Warranty, the components used will be covered by the same remainder of the warranty period as the repaired device. If the entire transformer is replaced under Warranty, the remainder of the warranty period will be transferred to the replacement transformer.

NOTES:

- Whenever the equipment or any of its constituent parts is damaged by causes beyond the control of the MAGNETRON the cost of the part (s) and labor of the repair will be made at the claimant's expense.
- FOR REQUESTS RELATED TO THE SERVICE OF GUARANTEES, COMMUNICATE THROUGH THE EMAIL:
 - * servicioalcliente@magnetron.com.co
- In the event of damage to the equipment or any part thereof resulting from causes beyond the control of MAGNETRON S.A.S., the cost of spare parts and labor for the repair will be for the customer's account.
- Transformer warranty services are based on the principles set out in the "Guidelines for transformer warranty claims" GTC 71 issued by ICONTEC.



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- Following international best practices as well as its employee security policy, MAGNETRON S.A.S constantly evaluates the risk potential of areas in which on-the-ground and other services are likely to be rendered for MAGNETRON transformers. Such risk evaluation is based on international assessment standards, including inter alia risk of war (whether declared or not), terrorism, riots, kidnapping or comparable threats. Even If the warranty claimant bears the costs of such full security and protection, MAGNETRON S.A.S at its own discretion determines if the warranty service can be attended or denied and it would not represent a breach under this warranty.
- All claims arising from or in connection with this MAGNETRON Warranty are subject to Colombian law.
- The statutory warranty obligation of the device seller and the corresponding statutory warranty rights of the buyer which may not lawfully be excluded or limited are not affected by this MAGNETRON Warranty. Furthermore, should this MAGNETRON Warranty violate any national statutory rights which may not lawfully be excluded or limited and which grant the warranty claimant any rights in addition to the MAGNETRON Warranty, then such national statutory rights shall not be affected by the provisions of this MAGNETRON Warranty.
- MAGNETRON S.A.S. guarantees the equipment solely and exclusively in accordance with the terms and conditions set forth above up to the value of the equipment stipulated in the contract and excludes any other claim of the client, especially loss of profits, billing losses and indirect collateral damages.

Valid for xx months

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